

### Additional Resources

The Chalk & Wire support team has assembled a host of references and posted a series of Frequently Asked Questions on our website. On our website faculty, staff, and students can find answers to such questions as:

How do I get a Chalk & Wire Student or Assessor Account?

What do I do if I am having difficulties loading an assignment into my ePortfolio?

What should I do if I am having trouble assessing student work?

Answers to these and other frequently asked questions and other online resources are continuously updated as we strive to provide quality support for our faculty, staff, and students.

### What do I tell my students?

If students experience problems with their ePortfolio you should direct them to contact the Help Desk via email at: [ChalkAndWireHelp@coedu.usf.edu](mailto:ChalkAndWireHelp@coedu.usf.edu) or to the Chalk & Wire website: [www.coedu.usf.edu/main/chalkandwire](http://www.coedu.usf.edu/main/chalkandwire)

### In Your Syllabi

Please make sure that the appropriate **Critical Tasks** are described in your current syllabi.

Students will be able to access and review these rubrics as **Resources** in the Chalk & Wire system. It is important to allow adequate time for students to *upload and submit* their assignments in the event they experience any technological difficulties or are submitting their work during times of high demand on the system (i.e., many students accessing the system at the end of the semester).



### Chalk & Wire at USF

The Chalk & Wire initiative is supported by the Office of the Dean and is maintained and monitored by the Office of Quality Assurance. Participating programs have established standardized Tables of Contents to organize students' products. Additionally, students are encouraged to develop customized ePortfolios for personal or professional use.



### Chalk & Wire

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[http://www.coedu.usf.edu/main/  
chalkandwire](http://www.coedu.usf.edu/main/chalkandwire)

# Chalk and Wire

## About Chalk and Wire

The College of Education at the University of South Florida has implemented an **ePortfolio** system that allows for the continuous examination of our students' ability to demonstrate competency with respect to National, State, and Institutional Standards. An **ePortfolio** is a purposeful collection of electronic documents that is formatted as a website. An **ePortfolio** is an electronic alternative to the more traditional paper portfolio.



Documents are selected for inclusion based on the intended purpose of the **ePortfolio**. Faculty members within participating programs have designated **Critical Tasks** for inclusion in the **ePortfolio**. For each **Critical Task**, single or multiple criterion rubrics have been developed.

**Critical Tasks** are organized within a **Table of Contents**. The flexibility of the Chalk and Wire system allows for a variety of organizational structures. Therefore, you may see a **Table of Contents** organized by a set of courses, professional standards, or program structure.



## ePortfolio and Rubricmarker

The Chalk and Wire system is comprised of two critical components: the **ePortfolio** system where students upload **Critical Tasks**, and the **Rubricmarker** component, which provides a platform for faculty and instructors to assess **Critical Tasks**. This powerful data management tool allows for the continuous examination and monitoring of student performance. Further, data are easily aggregated at the program level or disaggregated by important demographic variables.

## Help Desk

To support the Chalk and Wire **ePortfolio**



initiative we have established a help desk conveniently located in EDU 262. The help desk is supported by undergraduate students. Ongoing training and support is available for faculty, staff, and students.

Requests for training can be made in person or via email. Training is offered on the Tampa, Lakeland, and Sarasota campuses.

Every effort is made to accommodate requests to visit individual classrooms or conduct training after hours or on the weekend. Both initial and advanced training sessions have been developed. Refresher sessions are also available.