

NOTE: Christine's original work for EME 7939 in the Spring of 2000 was an interactive WebCT site, which was lost in the December 2000 USF conversion to WebCT 3.0. The Usability Checklist below is from a later refinement of her work that was presented at FERA 2000. – JW 01/05/2000

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Usability Checklist

<u>Visual Clarity</u>	Always	Most of the time	Some of the time	Never
Is the information on the screen easy to see and read?	4	3	2	1
Does the use of color help make the displays clear?	4	3	2	1
Is it easy to find the required information on a screen?	4	3	2	1
Are different types of information clearly separated from each other on the screen?	4	3	2	1
<u>Comments on Visual Clarity:</u>				
<u>Consistency</u>	Always	Most of the time	Some of the time	Never
Are icons, symbols, and graphics used consistently throughout the test?	4	3	2	1
Are different colors used consistently throughout the test (e.g. questions are always in the same color)?	4	3	2	1
Is the same type of information (e.g. test questions, navigation, instructions) in the same location on each screen?	4	3	2	1
Is the way the software responds to a particular user action consistent at all times?	4	3	2	1
<u>Comments on Consistency:</u>				
<u>Instructions/Help</u>	Always	Most of the time	Some of the time	Never
Do instructions and prompts clearly indicate what to do?	4	3	2	1
Are sample items provided for each item type?	4	3	2	1
Are sample items accessible once the exam has begun?	4	3	2	1
Is it clear to the user what should be done to correct an error?	4	3	2	1
Is it clear what actions the user can take at any stage?	4	3	2	1
Does the screen change based on examinee input (e.g. registers that an answer has been given)?	4	3	2	1
Is it clear what the examinee needs to do in order to answer an item?	4	3	2	1
Is the way in which items are presented appropriate for the tasks involved?	4	3	2	1
Does the screen contain all of the necessary information required to answer an item?	4	3	2	1
<u>Comments on Instructions/Help:</u>				
<u>Error Prevention/ Correction</u>	Always	Most of the time	Some of the time	Never
Is there an easy way for the examinee to correct a mistake?	4	3	2	1
Can the examinee look through other items within a section (forward or backward)?	4	3	2	1
Is the examinee able to check what they have entered before their answer is evaluated?	4	3	2	1
Is there online help (in terms of using the software) available for the examinee?	4	3	2	1
<u>Comments on Instructions/Help:</u>				